







# ***Lancashire and South Cumbria Integrated Care System - Supported Living***

# Purpose of Event

-  Lancashire and South Cumbria Integrated Care System have commissioned MLCSU in partnership with *adam* to implement brokerage and contracting services for all NHS funded Supported Living care packages
-  There are various arrangements/contracts in place with providers which results in fragmented brokerage and other inefficiencies – the introduction of the new system will improve these significantly
-  New process will improve experience for all stakeholders – **providers will benefit from one-stop-shop approach, covering contracting and payments**
-  *adam* representative will soon give a system and process overview and provide information on how to sign-up

## ***What are the changes?***



The new brokerage tool will replace current package sourcing processes and will enable providers to more smoothly pick up packages that fit within their availability



This will be facilitated through the distribution of detailed Individual Service Plans (ISP's), outlining the specific needs of potential clients – providers committed to delivering high quality care will need to express their interest and why they are suitable for the care package to be considered by the ICS



Streamline payments approval process to enable providers to be paid quickly

## ***Provider benefits***



All expenditure will go through this process – opportunity to grow your business






Gain visibility of care packages that need fulfilling



Open and simplified application process

# New process

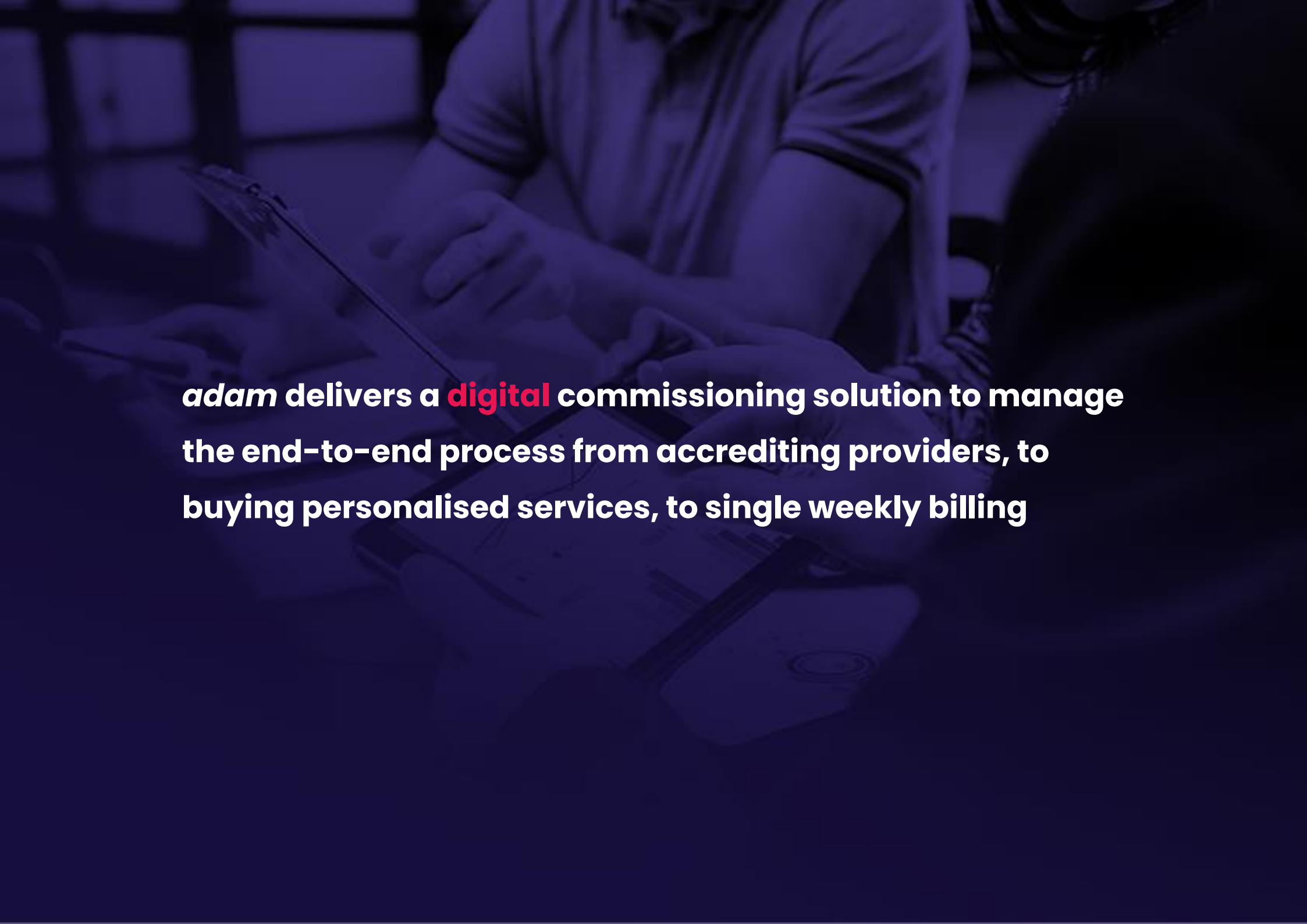
-  In completing your registration, you will be required to select specific areas of care that you would like to receive referral notifications for – linked to LSC needs analysis
-  Once enrolled onto your chosen categories (below), you will start to receive notifications of appropriate opportunities, which you can either accept or decline
-  This will save you time as you will not have to manually answer calls to decline opportunities that you are not able to fulfil

Service Categories
History of Trauma
Forensic Risk of Offending
Behaviour which Challenges
Learning Disability and/or Autism and Mental Health



**Introducing adam**

*adam*



*adam* delivers a **digital** commissioning solution to manage the end-to-end process from accrediting providers, to buying personalised services, to single weekly billing

# View public sector opportunities

[adamproviders.co.uk](http://adamproviders.co.uk)



View criteria  
Register services  
Application review



Receive and review new tendering opportunities to work with the CCG  
Offers distributed as per current contract processes  
Care Package Awarded



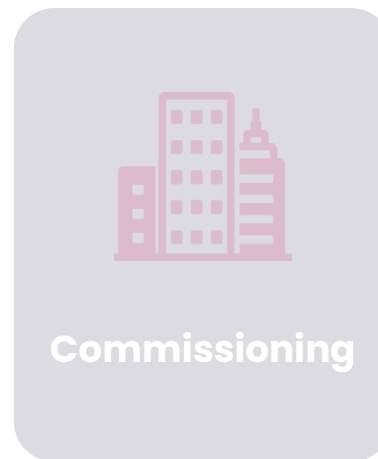
Updating contracts  
Invoicing  
Contract management

# View public sector opportunities

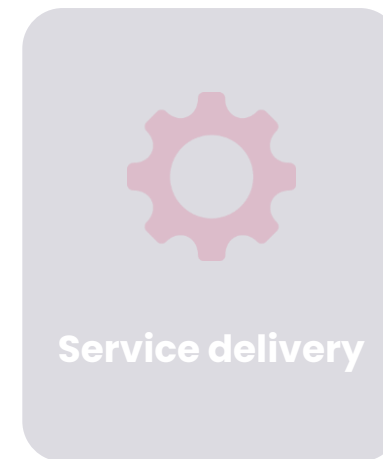
[adamproviders.co.uk](http://adamproviders.co.uk)



View criteria  
Register services  
Application review



Receive and review new tendering opportunities to work with the CCG  
Offers received from interested providers  
Care Package Awarded



Updating contracts  
Invoicing  
Contract management



# Terminology & useful links

- [www.sproc.net](http://www.sproc.net) – the platform being used
- **adam** – the company that owns the SProc.Net system
- [adamproviders.co.uk](http://adamproviders.co.uk) – the 'shop window' to view opportunities and how to register
- **Accreditation and Enrolment (A&E)** – selection criteria required to be approved on SProc.Net
- **Requirement (RQ)** – representation of a new Supported Living package of care
- **Service Agreement (SA)** – a contract to deliver the care
- **Service Receipt (SR)** – the receipt/invoice for the delivery of the package(s)
- **Self Bill** – system generated Invoice
- **Dynamic Purchasing System (DPS)** – electronic procurement model

# Becoming an approved provider



## Registration

### SProc.Net

Company Name

Address

Details for 1<sup>st</sup> User



## Accreditation

Supplier agreement

Self-Bill agreement



## Enrolment

Insurance documents

CQC documentation

Business Continuity Plan

A close-up photograph of a person's hands holding a clipboard. The person's right hand is pointing at a document on the clipboard. The entire image is overlaid with a semi-transparent blue filter. The text 'System walkthrough' is centered over the image.

# **System** walkthrough

A young boy with dark, curly hair is looking out of a window. He is wearing a thick, white, fur-lined winter coat. The scene is dimly lit, with a blue tint. The window shows a view of a snowy landscape with evergreen trees. The text "Looking ahead" is overlaid on the image in a white font, with "Looking" in red and "ahead" in white.

**Looking ahead**

# View public sector opportunities



# Next steps

- **Visit [adamproviders.co.uk](https://adamproviders.co.uk)**
- **Gather requisite documents for onboarding (see next slide)**
- **Complete the A&E Process**
- **Attend one of the upcoming Drop-In Sessions (Invites Pending)**
- **Look out for further communications regarding upcoming SProc.Net training sessions and portal updates**
- **Look out for Supported Living care Requirements from Lancashire and South Cumbria ICS once the portal goes live in July**

# Documents you will need:

- **Proof of Employer's Liability Insurance (£10m)**
- **Public Liability Insurance (£5m)**
- **Professional Indemnity Insurance (£2m)**
- **Service Provider CQC Registration Certificate**
- **Business Continuity Plan**

# Help & assistance

For queries regarding your Accreditation & Enrolment applications please contact *adam*:



**Email:** [supplychains@useadam.co.uk](mailto:supplychains@useadam.co.uk)



**Phone:** Nwamaka on 0333 003 2387 ext. 1021

adam