

Dumfries and Galloway Council

Home Care

Agenda

- **Welcome and Introductions**
- **Purpose of the event**
- **Current commissioning and reasons for the change**
- **Anticipated Benefits**
- **Overview of Access Adam**
- **Q&A**

What are the changes?



The new brokerage portal will replace the current commissioning portal and will enable providers to more smoothly pick up packages that fit within their availability.



This will be facilitated through the distribution of a more detailed Home Care Request form, outlining the specific needs of potential clients. Providers will need to express their interest, in order to be allocated a Home Care package

Provider benefits



Gain visibility of care packages that need fulfilling



Open and simplified application process



Save time



In completing your registration, you will be required to select specific areas of care that you would like to receive referral notifications



Once enrolled onto your chosen categories (below), you will start to receive notifications of appropriate opportunities, which you can either accept or decline



When you make an Offer on the system to a Home Care package, once this is processed/ allocated on the system the Requirement will show as completed to indicate the Care Package has been fulfilled. This will save you time trying to check your availability against a care package already being considered by another provider.

Service Categories
Adults - Non-Complex
Learning Disability - Complex
Physical Disability - Complex
Mental Health - Complex

Introducing Access Adam

Access Adam delivers a digital commissioning portal linked to Mosaic.

Terminology & useful links

- www.sproc.net - the platform being used
- **The Access Group** – the company that owns the Access Adam products
- adamproviders.co.uk - the 'shop window' to view opportunities and how to register
- **Accreditation and Enrolment (A&E)** – selection criteria required to be approved on SProc.Net

View public sector opportunities



1

Join approved
supply base

View criteria

Register services

Application review



2

Commissioning

Receive requirements

Submit an offer against a
requirement

View public sector opportunities



1

Join approved supply base

View criteria

Register services

Application review



2

Commissioning

Receive personalised requirements

Offer ranking

Contract award

Becoming an approved provider



Registration

SProc.Net

Company Name

Address

Details for 1st User



Accreditation

Review criteria

Answer questions



Enrolment

Review criteria

Answer questions

System walkthrough

Next steps

- Complete the A&E Process
- Attend one of the upcoming Drop-In Sessions (Invites Pending)
- Look out for further communications regarding upcoming SProc.Net training sessions and portal updates

Help & assistance

For queries regarding your Accreditation & Enrolment applications please contact Access Adam:



Email: adam.projects@theaccessgroup.com



Phone: request a phone call by emailing the team