

London Borough Of Southwark

Temporary Accommodation

23 & 28 May 2024

Agenda

1. Welcome
2. Purpose of the event
3. Reason for the change
4. Anticipated benefits
5. Overview of Access Adam and the new payment process
6. Q&A

1. Purpose of the event

- **Outline the councils objectives**
 - Increase TA provision
 - Increase quality standards
 - Define the councils role
- **Introduce key changes due to be implemented by Southwark**
- **Introduce the new system Southwark will be using for TA procurement and management**
- **Re engage with providers**
- **Respond to any initial questions**

2. Reason for the change – Demand across London

Homeless presentations up 17.4%

Increased TA costs in London

Available TA provision
down 3.7%

TA up 8.4%

Increased pressures on local authority
budgets

57,437 in TA; Including 59,352
children

1914 families with kids in B&B, up 70%

1 child in every classroom in TA – 1 in 23

Gross LA TA spend up 28%

1481 families with kids in B&B over 6 weeks up 131%

2. Reason for the change

- Legislative requirements
- Southwark aspirations – quality of TA - No families in shared BB
- Southwark Policy – ability to place households outside of London
- Meet Southwark's Good Homes standard
- Enhance relationships with providers
- Align priorities between Southwark council and accommodation providers
 - Southwark responsibilities
 - Provider responsibilities
 - Homelessness and Rough Sleeping strategy
- Pressures on the Councils budgets
- Increase the provision of longer term accommodation

Key Outcomes

- Modernise and improve our supply chain and engagement with providers
- Introduction of a new Southwark Dynamic Purchasing System (DPS)

3. Anticipated benefits

New DPS system

- The DPS electronic system will provide a straightforward form of access to provide accommodation to Southwark Council.
- Single platform for providers to manage compliance
- Automated and tracked invoicing process
- Newly generated contract that works for both the council and the providers
- Improved Southwark/provider relationships

Key Outcomes

- An electronic system that will enhance procurement of accommodation for the council and accommodation providers

3. Anticipated benefits continued

New management arrangements

- Revised contract that works for both the council and TA providers
 - Revised process to handle repairs and complaints
 - Clearly sets out expectations relating to property conditions
 - Updated information relating to the handback process
- Updated lease agreements
- Heightened engagement with providers

Key Outcomes

- Management arrangements that works for both Southwark and accommodation providers

Introducing Access Adam

- Access Adam delivers a digital commissioning solution to manage the end-to-end process from accrediting providers, to buying personalised services.



1

Join approved
supply base

View criteria

Register services

Application review



2

Commissioning

List Available Properties

Property Review

Booking Creation



3

Service delivery

Updating booking(s)

Contract management



1

Join approved supply base

View criteria

Register services

Application review



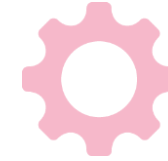
2

Commissioning

List Available Properties

Property Review

Booking Creation



3

Service delivery

Updating booking(s)

Contract management

Becoming an approved provider



Registration

adamhousing

Company Name

Address

Details for 1st User



Bank Details



Accreditation

Service level
Agreement



Listing Properties

- **adamhousing.co.uk – The platform being used**
- **Access adam – the company that owns the housing system**
- **adamproviders.co.uk – the ‘Shop window’ to view opportunities and how to register**
- **Accreditation – selection criteria required to be an approved provider on adam housing.**

System walkthrough

Looking ahead



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Service delivery

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Contract management

Next steps

- Visit adamproviders.co.uk
- Gather requisite documents for onboarding
- Complete the accreditation Process once established.
- Attend one of the upcoming Drop-In Sessions (Invites Pending)
- Look out for further communications regarding upcoming Adam housing training sessions and portal updates
- The new system will be going live September 2024

Help and assistance

For queries regarding your Accreditation applications please contact Access Adam:



Email: adam.projects@theaccessgroup.co.uk



Phone: request a phone call by emailing the team

6. Questions?