**Mandatory Training for Frontline Care and Support Services**

May 2017­­­­­­­­­­­­­­­­­­­­­­­­­­­­­­**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

The following training is considered mandatory for frontline Care and Support staff directly employed or commissioned by Cambridgeshire County Council, and will enable services to comply with CQC regulation 18 on staffing[[1]](#footnote-1), CQC regulation 19 on fit and proper persons employed[[2]](#footnote-2), relevant health and safety legislation, policy and best practice guidance[[3]](#footnote-3).

Where not legally specified, training content, delivery methods and refresher periods are determined, and periodically reviewed, by Cambridgeshire’s Adult Social Care Training Standards Steering Group.

To access the latest standards, please follow the link provided:

<https://www.cambslearntogether.co.uk/social-care-development-1/>

**Additional Recommended Training**

The following courses are under review by the Adult Social Care Training Standards Steering Group and, while not currently mandatory, are strongly recommended for all staff:

* Health & Safety - IOSH Working Safely
* Risk Assessment
* Equality & Diversity
* Mental Capacity Act (MCA) – Level 1
* Deprivation of Liberty Safeguards (DoLS) – Level 1

**How to book CCC training:**

Most courses are bookable via Learn Together Cambridgeshire:

<http://www.cambridgeshire.gov.uk/learntogether/social>

Adult Safeguarding / MCA and DoLS courses are available from:

<http://www.cambridgeshire.gov.uk/info/20166/working_together/581/adult_safeguarding_training>

Individuals can register themselves for Care Act e-learning from the following link:

<https://cambridgeshire.melearning.university/course_centre>

Fire Safety, and Moving & Handling of Inanimate Loads Training is available by contacting the Health and Safety Team [health.andsafety@cambridgeshire.gov.uk](mailto:health.andsafety@cambridgeshire.gov.uk)

**Workforce Development** Tel: 01480 373534 Email: [workforce.development@cambridgeshire.gov.uk](mailto:workforce.development@cambridgeshire.gov.uk)

1. http://www.cqc.org.uk/content/regulation-18-staffing [↑](#footnote-ref-1)
2. http://www.cqc.org.uk/content/regulation-19-fit-and-proper-persons-employed [↑](#footnote-ref-2)
3. http://www.skillsforcare.org.uk/Standards/Care-Quality-Commission-regulations/Recommendations-for-CQC-providers-guide.aspx [↑](#footnote-ref-3)