

16 May 2025

Dear Providers,

We are pleased to announce that the Dynamic Purchasing System (DPS) will be going live on the 27th May 2024.

Key Information for Providers:

1. Unsuccessful Providers:

- Thank you for your tender submissions. Providers who have not been successful in the DPS application will continue to support and care for their existing service users until further notice in made by Milton Keynes City Council.

2. Transition Period:

- The transition of service users from unsuccessful providers to approved providers will be managed over a provisional timeline of six months or less.
- Further details and specific timelines will be shared with each provider individually by MKCC.

3. Next Steps:

- MKCC will continue to evaluate additional providers to support and care for children with complex needs, as this is an area identified with less capacity to meet demand.
- For providers supporting adults, MKCC will not be evaluating any more providers at this time, as we have reached the threshold of providers needed to meet our Homecare demand.

As we transition to the new Dynamic Purchasing System (DPS), we kindly request that all providers adhere to the following guidelines to ensure a smooth and calm transition for service users and their families:

1. Communication with Service Users and Families:

- Providers are advised to leave all communications relating to the new homecare DPS changes to Milton Keynes City Council (MKCC). This approach is essential to avoid unnecessary confusion and distress among service users.
- Milton Keynes City Council (MKCC) will be sending out official communications to service users regarding the next steps through their social workers.

2. Maintaining Calm and Stability:

Need to contact us?

CCTeam@milton-keynes.gov.uk

Civic, 1 Saxon Gate East, Milton Keynes MK9 3EJ
www.milton-keynes.gov.uk

- Please ensure that all interactions with service users and their families remain calm and reassuring. MKCC is committed to managing this transition smoothly and will provide all necessary information and support through appropriate channels.

Additional Information Regarding Provider Re-enrolment and Transition

- As previously discussed in forums and meetings with providers, please note that unsuccessful providers will not be eligible to re-enrol for a period of 12 months.
- Milton Keynes City Council (MKCC) also reserves the right to evaluate future applications based on a needs analysis, which will determine whether additional providers are required, depending on care need demand.

We appreciate your cooperation in maintaining a stable and supportive environment for our service users during this transition period. Should you have any questions or require further clarification, please do not hesitate to contact us.

Yours sincerely

Sarah Brown
Commissioning Service Manager
Milton Keynes