

Using CQC Rating to inform Quality score






This document outlines how Brighton & Hove City Council will use providers' CQC ratings to determine their Quality score when tendering for Home Care (Home Support) via the Dynamic Purchasing System (DPS).

Successfully enrolled providers on the DPS will be able to submit offers for individual home care packages. Providers will be required to meet a set of minimum standards to proceed to full evaluation. Offers will then be evaluated using a 60% Quality and 40% Price split.

At the time of writing, Quality will be evaluated using providers' CQC rating. The Council intends to review the evaluation criteria during the life of the DPS.

CQC Rating System

Currently there is a CQC quality model in use nationally. Each of the five elements of a provider's CQC rating will be given a score in accordance with the tables below. These scores will be added together to give that provider's overall score for Quality out of 60.

New model	 Outstanding	 Good	 Requires Improvement	 Inadequate	 No rating
Safe	12	12	10	5	10
Effective	12	12	10	5	10
Caring	12	12	10	5	10
Responsive	12	12	10	5	10
Well led	12	12	10	5	10

Notes

- The inspection for the providers' registered office in Brighton and Hove will be used to determine the score. If a provider does not have a registered office within Brighton and Hove, the nearest office (as noted by the CQC website) will be used.
- If a registered office has "No rating" due to an office move or change of ownership, a previous inspection undertaken within the last 12 months *may* be used to inform the scoring, at the Council's discretion.
- Newly established providers yet to be inspected will receive the scores noted in the "No rating" column.